



**SAFETY RECALL N17 / NHTSA 13V-120
FUEL TANK TRANSFER TUBE**

Dear: (Name)

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2012 model year Jeep® Compass and Patriot vehicles equipped with a 2.4L engine and 4x4.**

The problem is... **The fuel tank transfer tube on your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx) may have been incorrectly manufactured. When the fuel transfer process becomes interrupted, the vehicle is only operating on fuel from the primary side of the fuel tank. Sustained driving during this condition will deplete the fuel in the primary side of the fuel tank while fuel remains in the secondary side of the fuel tank. This could cause the engine to stall without warning under certain driving conditions and cause a crash without warning.**

What Chrysler is doing.... **Chrysler intends to repair your vehicle free of charge (parts and labor). The parts required to provide a permanent remedy for this condition are currently not available. Chrysler is making all reasonable efforts to obtain these parts as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.**

What you must do to ensure your safety... **Once you receive your follow-up recall notice in the mail, simply **contact your Chrysler, Jeep or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.**

In the meantime, you can reduce the risk of experiencing the engine stall condition by not allowing the fuel gauge to drop below the ½ tank reading.

If you need help... **If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.**

California residents... **The State of California requires the completion of emission recall repairs prior to vehicle registration renewal. Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.**

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at
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If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code N17

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.